

**LOSTOCK HALL MEDICAL CENTRE  
PATIENT FORUM MEETING – 19 April 2018 – 6.30pm  
MINUTES**

Attending: Doreen Singleton (Chair), Ruth Ryan, Margaret Eckton, Connie Hyde  
David Pearson (Practice Manager)

Apologies: David Wooldridge

**Actions from Previous Minutes**

- A promotion of the on-line booking system has now been added to the AV screen in the Waiting Room

**Relocation of the Practice to Dardsley House**

- Building work will not start until June. Open in September? But perhaps open day in July
- Pharmacy not willing to commit at this stage
- Submitted Heritage Lottery Fund application in March for community heritage project. Result mid-May
- Piece in Lostock Hall Magazine has been seen by many
- Meeting with MP Nigel Evans on Saturday

**Practice Update – Practice Manager**

- Small growth in patient numbers in recent months – now about 3,880 (up by 60)
- Willowbrooke care home patients registering as a group
- Dr Amr started working on regular basis from April, mainly Thursday and Friday
- Record QOF score for 2017-18 – a measure of good patient care, especially regarding chronic disease management
- Submitted required improvements evidence to CQC in March. Response due by 20/4/2018

**Locality Working including Care Homes Initiative**

- Continuing to work closely with Ribble Bank Medical Group (RBMG) (practices in Penwortham, Longton and Kingsfold) – joint buying of medical stock, joint training, grant applications
- Applied to carry out Extended Care Home Service with RBMG for Coote Lane, Lostock Lodge, Chestnut Grove and Willowbrooke
- GP Provider Company for Preston & Chorley being established to give Primary Care a unified voice in the health economy

**Virtual Patient Forum**

- Aim to send out email invite during May

**AOB**

- Concern raised about parking on the pavement in front of the surgery
  - Practice will put a notice about it on the Waiting Room AV screen

**Date of Next Meeting – 6.30pm Thursday 7 June**